

Acceptance of Terms of Use & Privacy Policy

The terms of services govern your purchase and use of **mailparcels.com** and the mail operator services, herein known as the "Provider". By using this website or engaging in our services, the Customer, herein known as the "User" is obligated to comply with and be legally bound by the Provider's terms and conditions. All contents found on this website are properties of the Provider. No material or image from this website may be copied, modified, reproduced or distributed in any shape or form.

The Provider is committed to protecting your privacy. We do not sell, rent, or trade the personal information of any of our Users to any third party. By providing your personal or your company's information to the Provider, you have agreed to give full consent for us to use the information provided to receive calls, emails, text messages and for the purpose of delivering the Provider's services. The Provider reserves the right to amend any terms and conditions including any fees or charges without prior notice. By accessing this website, you are deemed to have read and accepted all the terms and conditions herein. It is your responsibility to regularly review the Terms of Use and the contractual 'agreement' provided by the Mail Operator. If you disagree to abide by these or any future Terms of Use or the 'agreement', you must immediately discontinue your access to this website and your use of any services offered by this website or the Provider.

Disclaimer & Exclusion of Liability

All services offered and provided are performed "as is" basis, without warranty against any failure of performance. The Provider disclaims any liability for the information published in this website or for any direct or indirect damage that may arise out of or any way connected with the access and use of this website, mobile application, materials or services. The Provider and its suppliers are NOT responsible or liable for any abuse of the internet and associated damaged incurred by the User, in particular due to viruses and other damaging elements such as security lapses, disruptions, failures of third-party telecommunications and/or applications, any temporary delay, outages, interruptions or failure to perform its obligations where the cause results from any Act of God or other cause beyond its reasonable control. This includes failure of telecommunication equipment, facilities or information technology. You acknowledge that all electronic data communication is potentially susceptible to interception by others. The Provider further disclaims all representations and warranties relating to the services provided, including in relation to inaccuracies, omissions, timeliness or completeness in the provision of the services provided.

THE LIABILITY OF THE PROVIDER AND ITS SUPPLIERS FOR ANY REASON AND UPON ANY CAUSE OF ACTION IS LIMITED TO USD100.00 ONLY. ACCORDINGLY, YOU AGREE TO RELEASE AND KEEP THE PROVIDER AND ITS SUPPLIERS INDEMNIFIED AGAINST ANY OBLIGATION, LIABILITY, SUIT, DAMAGE OR CLAIM IN EXCESS OF THE AMOUNT STATED.

30 Days Refund Policy

In the event that the Customer is not satisfied with the services or disagree with any of the terms and conditions of the Mail Operator's Agreement other than this 30 Days Refund Policy clause contained herein, Customer may give written notice to the Mail Operator to terminate the account within 30 days from the date of registration. The Mail Operator will refund 70% on the total amount paid inclusive of the security deposit, less any outstanding service charges where applicable. Refund can only be made to the registered account holder or the company, service fee may apply. On receiving the cancellation notice from the user, all access to mailparcels.com services will be suspended. In addition, all incoming mail items will be returned and will not be accepted. No refund request will be entertained after the 30 days period. Customer is permitted to change to a different account plan or term within the 30 days period. Refund policy is strictly not applicable to account renewal, one-month plan or v4 account.

Applicable Law and Jurisdiction

The terms of use shall deem to be a contract made in the legal jurisdiction at the location of the Mail Operator where the services are provided and shall be subject to, governed by, and interpreted in accordance with the applicable local law for every purpose.
